

Our Service Guarantee



Member of the
Euroclear group

We promise better client service for institutional investors. Delivered, measured and proven.

100% CLIENT
SATISFACTION RATE
(SURVEY 2025)

DEDICATED ACCOUNT
CONTACT WITH 48
HOUR SLA

TRANSPARENT & RAPID
ISSUE RESOLUTION

QUANTS & ANALYSTS
ON-HAND TO HELP

HANDS-ON INVESTMENT
EXPERIENCE SINCE 2005

Dedicated Investment-Grade Support

- **Built by investors, for investors.** We were the first to run an ESG long/short hedge fund in 2005 so benefit from over 20 years of hands-on experience. Our Investment Specialists speak the language of portfolio managers and risk teams.
- **Direct line to our Quant, Research & Advisory team.** No black boxes or ticketing queues; get real answers from the analysts who build the models.
- **Euroclear-backed stability.** Our ownership structure underpins long-term partnership without the bureaucracy of large vendors.



More investors selected Impact Cubed as their top-value ESG provider than any other name.

56% of survey respondents selected Impact Cubed as offering the best value. More than MSCI, Sustainalytics, and Clarity AI combined.

Rapid & Transparent Issue Resolution

We track every query and report on turnaround times because data quality and trust in paramount. Below are some examples:

Real-world fixes

Bureau Veritas: Water-efficiency anomaly identified by client; we traced the source, obtained an issuer correction and updated the feed.

GE Vernova: Post-spin-off reporting error inflated Scope 3; we rejected the outlier, rebuilt the estimate and re-issued values.

Smurfit Westrock: Merger mid-year; we combined historic externalities for continuity before the first consolidated report.

Time to resolution

48 hours

5 business days

48 hours



Sense-check

What is your data provider reporting for GE Vernova?

Sustainability Is Individual, Just Like Our Service

Go beyond one-size-fits-all. We offer the flexibility that matches your investment process.

- **Collaborative.** We can partner with clients to adjust materiality thresholds, re-map business activities or run bespoke regional overlays without waiting for annual product cycles.
- **Architecture built for custom mandates.** Integrate only the metrics you need, or blend our factors with proprietary scores through true open architecture.
- **Delivered around you.** Open-API delivery, SFTP files or plug-ins to FactSet, Bloomberg and Snowflake so you can use the channel that fits your stack.



100% of investors surveyed say Impact Cubed offers a differentiated ESG solution to those already in the market.

It's time to expect more from your ESG data provider
Find out more: [impactcubed.com/bigswitch](https://www.impactcubed.com/bigswitch)